

COPY OF CORPORATE BUSINESS PLAN 2023-24 (BACK UP) 20/02/2024



TOWN OF VICTORIA PARK PLAN

COMMUNITY PILLAR 1: SOCIAL

Goal	Responsible Area	Update	Historic Completion	Current Completion
S1 Helping People Feel Safe : 100	Town of Victoria Park		26%	32% 📤
S1 Helping People Feel Safe 2023-2024 : 100%	Town of Victoria Park			63% 📤
Implement the Public Lighting Plan and source grants for areas identified as having poor lighting: 100%	Strategic Waste, Environmental & Asset Management	Q2: RFQ prepared and top 20 Streets identified for detailed lighting audits based on crime statistics. MCA exercise developed to prioritise streets for future funding and budgeting. Q1: A report was prepared and endorsed in July 2023 with the following resolution; That Council: 1. Endorse the following multi-criteria assessment (MCA) process that will be used to collate, assess and prioritise future streetlight improvement projects. a. Town-owned lighting asset condition audits and Western Power asset data b. existing and future UGP and TUPP's program areas c. customer streetlight complaints d. reported crime hotspots e. night-time lighting inspections f. Road hierarchy and access 2. Notes the Town will finalise the streetlight audits within the current financial year's budget allocation by December 2023 and use the data to formulate a future works program. 3. A further report will be presented to the February 2024 Ordinary Council Meeting detailing the Town's asset ownership responsibilities, risks and providing a prioritised list of streetlight improvement projects required over the next five years. Staff in the process of preparing RFQ for lighting audit that will be completed by end of December 2023	0%	25%
S2 - Collaborating to ensure everyone has a place to call home : 100%	Town of Victoria Park		26%	30% 📤
S2 - Collaborating to ensure everyone has a place to call home 2023-2024 : 100% : 100%	Town of Victoria Park		28%	48% 📤

Goal	Responsible Area	Update	Historic Completion	Current Completion
Deliver review of policies for Community Development in line with the Policy Review Schedule: 100%		Q2: The Community Development policies will be reviewed in Q3 and Q4.		
			27%	30% 📤
		Q1:		
		Focused effort on policy review to be undertaken in Q3 and Q4.		

COMMUNITY PILLAR 3: ENVIRONMENT

Goal	Responsible Area	Update	Historic Completion	Current Completion
EN2 - Facilitating the reduction of waste : 100%	Town of Victoria Park		20%	25% 📤
EN2 - Facilitating the reduction of waste 2023-2024 : 100% : 100%	Town of Victoria Park		27%	27% 🛑
Deliver review of policies for Waste Services in line with the Policy Review Schedule: 100%	Infrastructure Operations	Q2: Initial review completed, further discussions with Manager Assets and Environment required regarding the 3-bin system.	10%	10% 🕝
Deliver the Strategic Waste Management Plan including targeted waste reduction programs: 100%	Infrastructure Operations	Q2: Further discussions with Manager Assets and Environment as they are reviewing program targets for long term waste reduction.	10%	10% 🛑
EN3 - Increasing and improving public open spaces : 100%	Town of Victoria Park		24%	29% 📤
EN3 - Increasing and improving public open spaces 2023-2024 : 100% : 100%	Town of Victoria Park		25%	47% 📤
Deliver review of policies for Parks and Reserves in line with the Policy Review Schedule: 100%	Infrastructure Operations	Q2: Tree policy being reviewed currently. Q1: Tree policy being reviewed for April.	30%	36% 🖎
EN4 - Providing facilities that are well-built and well-maintained : 100%	Town of Victoria Park		21%	27% 📤
→ EN4 - Providing facilities that are well-built and well-maintained 2023-2024: 100%: 100%	Town of Victoria Park		23%	48% 📤
 Deliver a communication and engagement strategy that works with the community to set priorities and maintenance schedules: 100% 	Strategic Waste, Environmental & Asset Management	Q2: This project is at risk of non delivery due to a range of factors - it is unknown where or what the deliverable or relationship to strategy the timeline of the project doesn't align with major reviews of asset management plans A recent meeting notes the need to consider IPRF requirements and suggest deleting the project or rescheduling to align to major reviews of the asset management plan. This program is being considered as part of the Engagement project.	35%	0% 🗢
Develop a strategic approach for leisure buildings asset renewal from the Plant Specialist Requirements filtration Study: 100%	Strategic Waste, Environmental & Asset Management	Q2: Presented project plan at C-Suite Meeting and received support for the scope of works and timeframe. Meeting with Leisurelife staff has been held Currently waiting for the consultant's plant/equipment assessment report to be finalised. Q3 further meeting with Leisurelife staff to discuss any issues associated with the consultant report	40%	40% 😑
EN5 - Enhancing and enabling liveability through planning, urban design and development: 100%	Town of Victoria Park		24%	30% 📤
EN5 - Enhancing and enabling liveability through planning, urban design and development 2023-2024: 100%: 100%	Town of Victoria Park		20%	51% 📤
Deliver review of policies for Street Operations in line with the Policy Review Schedule: 100%	Infrastructure Operations	Q2: The review is currently in progress.	10%	10% 🛑

COMMUNITY PILLAR 4: CIVIC LEADERSHIP

Goal	Responsible Area	Update	Historic Completion	Current Completion
CL2 - Communication and engagement with community : 100%	Town of Victoria Park		25%	28% 📤
CL2 - Communication and engagement with community 2023-2024 : 100% : 100%	Town of Victoria Park		38%	50% 📤
Deliver a Corporate Communications Plan which includes risk tolerance: 100%	Stakeholder Relations	Q2: This will be based on the outcomes of the engagement project. Q1: This will be included in the community engagement project.	32%	45%
Deliver a Recruitment Strategy and Employee Value Proposition to market the Town to potential employees	People and Culture	Q2: Recruitment Strategy and Employee Value Proposition is still in progress.	47%	47% 🛑
CL2 - Communication and engagement with community 2022-2023 : 100%	Town of Victoria Park			89% 📤
├─→ Deliver the Soft Phone Project : 100%	Stakeholder Relations	Q2: Project management of the delivery is unclear. RE and EP to confirm lead and resourcing in the new year. We had initial approval for soft phone project from C-Suite. There is potential that IT resourcing may impact delivery. Q1: Change report taken to C-Suite, quotes complete, internet connection stabilized.	33%	35% 📤
CL3 - Accountability and good governance : 100%	Town of Victoria Park		0%	0% 🛑
CL1 - Effectively managing resources and performance : 100%	Town of Victoria Park		22%	31% 🔷
CL1 - Effectively managing resources and performance 2023-2024 : 100% : 100%	Town of Victoria Park		13%	55% 📤
implement the Cultural Optimisation Strategy: 100%	People and Culture	Q2: The cultural optimisation program is still under review aiming to have a strategy developed for 23/25 Q1: The cultural optimisation program is currently under review with the aim of developing a strategy for 23/25	13%	25% 📤
Develop a Mayor Communications Plan following each Election : 100%	Stakeholder Relations	Q2: Behind due to delay in delivering the Council group session which needs to go first. Once this is completed (28 Feb) then a session with the Mayor will be booked in to create her communication priorities and visual approach. Q1: Project draft scope created for C-Suite endorsement. A session was booked with the mayor for mid-November to develop a communications strategy and design approach.	35%	37% 🖎
Deliver a minor review of the Strategic Community Plan: 100%	Governance and Strategy	Q2: An email has been sent out for nominations to join the focus groups to undertake the minor review. Review meetings will commence in February and the final draft SCP will go to Council in June for endorsement.	45%	45% 🛑
Deliver a minor review of the Corporate Business Plan : 100%	Governance and Strategy	Q2: The Minor review of the CBP will commence in beginning of Q4 to align with the SCP minor review process.	25%	25% 🛑
→ Deliver assessment of the introduction of a \Community Portal\' for existing systems to facilitate online e-business transactions : 100%	Technology and Digital Strategy	Q2: This project is not scheduled to commence until Feb/Mar 2024 Q1: Initial discussions have taken place.	10%	10% 🕒